



## ***BAGATELLE COURT NEWSLETTER***

**Winter/Spring 2014**

Welcome to the latest edition of the Bagatelle Court Newsletter which we hope you will enjoy.

The Newsletter is an effective way to communicate our achievements and ambitions. Should you have any ideas for future articles please forward them to Anna Truss, Bagatelle Court Manager, or to any committee member of the Tenants' Organisation.

Feedback regarding the Newsletter continues to be very positive so please keep forwarding your comments.

We regularly update the Society's website and invite you to have a look because we are sure you will find its content very informative. This Newsletter will be displayed on the website together with other useful information. The Society's website address is [www.gmas.org.uk](http://www.gmas.org.uk)

### **WELCOME**

Through the pages of our Newsletter, may we extend a very warm welcome to all new tenants and to their families and friends who visit them. We hope you will have an enjoyable and fulfilling time at Bagatelle Court.



*At the Forefront of Quality Independent Living*

## BAGATELLE COURT TENANTS' ORGANISATION

Eric Liddell, Chairman, writes:

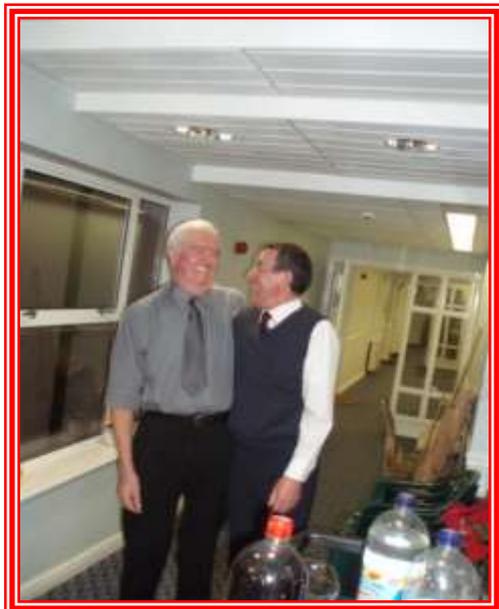
Hello, friends and neighbours,

A good New Year to you all in 2014! How time flies when you're enjoying yourself, and with the excellent staff in our Court, we certainly do that. We had some great functions and outings last year; of course the excellent summer weather helped.

The "How Are We Doing" evening was a great success. The staff received a glowing report for their Service delivery at Bagatelle Court from the tenants and their families, and were congratulated on the excellent grades they received at the recent inspection carried out by the Care Inspectorate (although Anna, our Bagatelle Court Manager, is still looking for better!).

Our Christmas Party was really great. I must thank all our staff and volunteers who worked so hard. Special thanks must go to our Social Convener, John Newbury, for organising gifts for everyone, and of course we must not forget Santa. Well done Jim!

I think that's enough from me folks. I will finish with a special thank you to Charles Young and the staff at Bagatelle Care Home for the support given to Bagatelle Court tenants.



..... What do you say Jim?

....."I'll drink to that Eric!"

## Fundraising Coffee Morning

Through the Newsletter the tenants and staff of Bagatelle Court would like to thank everyone who helped them raise £750 at their fundraising coffee morning in September, in aid of the Greenock Medical Aid Society.



We were delighted to welcome Alastair MacNish, the new Chairman of the Society, on his very first official engagement in his new role. Alastair was delighted to help with drawing the raffle aided by Charles and Eric.

Pictured below are some of the staff and residents from Bagatelle Care Home who helped us raise money for this very worthwhile cause.



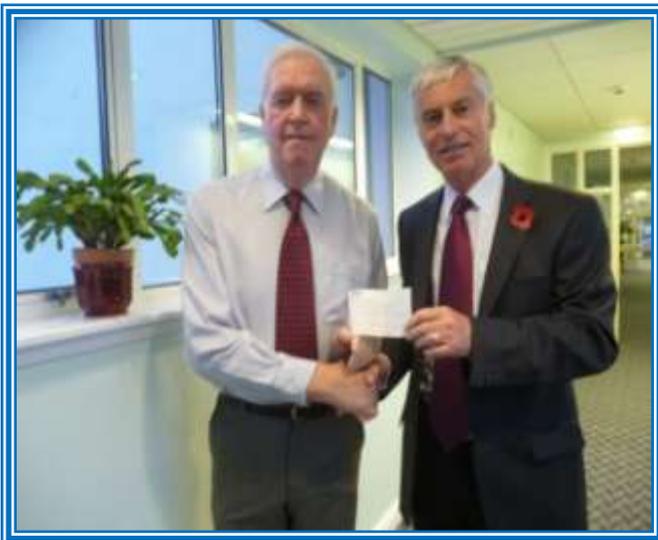
Mmmm.....  
that home baking looks tempting!

## “How Are We Doing?” Evening

Feedback on the evening was very positive and constructive. Eric Liddell, Chairman of Bagatelle Court’s Tenants’ Organisation, welcomed the opportunity, on behalf of the tenants and their families, to praise the staff of Greenock Medical Aid Society and River Clyde Homes (RCH) for the excellent service at Bagatelle Court.



Jane Wallace and Angela Montgomery representing RCH congratulated the tenants and staff on the excellent outcome of their recent Inspection Report from the Care Inspectorate. Angela introduced David McIntyre and Anne Sinclair who are wardens at their John Galt House Complex and explained they were here to learn from our good practice. RCH said they will definitely be implementing a similar event in their other Sheltered Housing Complexes.



During the evening, Eric presented Charles Young, Chief Executive of GMAS, with a cheque for £750 which had been raised at the fundraising coffee morning. Charles, on behalf of the Society, thanked the tenants for their wonderful gesture and assured them the money would be put to good use for the benefit of residents.

The Society has a rolling programme of replacing traditional divan beds with hospital profiling beds to meet the changing needs of residents. The donation will be used for this.

## **What Are We Doing?**

### **Staff Training on Self Directed Support**

Staff attended a Scottish Care workshop on Self Directed Support for Sheltered Housing and Care at Home Services. The main theme of the workshop was to learn about the forthcoming implementation of Self Directed Support.

At the Workshop, staff were given the opportunity to discuss with three service providers their experience to date of Self Directed Support and their preparation for the Act which will be implemented in April 2014. The workshop has given Bagatelle Court staff a greater awareness of how to support tenants who choose Self Directed Support.

#### **What is Self Directed Support?**

Self Directed Support is when a service user receives funding from their Local Authority to arrange some or all of their support instead of receiving services arranged by their Local Authority, Social Work or Housing Department. It is designed for service users who would like more flexibility, choice and control over their care so that they can live more independently at home or in a community setting.

More information on Self Directed Support can be found on [www.onescotland.co.uk](http://www.onescotland.co.uk)

### **Staff Enroll in the PVG Scheme**

All Bagatelle Court staff have now enrolled in the PVG Scheme (Protection of Vulnerable Groups). This is a new scheme operated by Disclosure Scotland and has replaced the Enhanced Disclosure Scheme. The PVG Scheme will result in a more thorough vetting of the suitability of those working with service users.

## Farewell to Ian Johnson



Kind thoughts and good wishes were the order for the day as Rena Robinson, Bagatelle Court Convener, presented farewell gifts to the Rev Ian Johnson from the staff and tenants. The photos above show Jim Peacock, Eleanor Wardlaw, Margaret and Jean Aitken enjoying the buffet with Ian after the presentation.

We were grateful to have this opportunity to thank Ian for all his hard work and dedication. He will be sadly missed. We wish him all the best in his new post at Riverside Church and West Kirk in Dumbarton.



## **Tenant Involvement**

Article written by Keith Moore, Communications Manager,  
River Clyde Homes.

All change at River Clyde Homes .....

Things are changing at River Clyde Homes in a drive to improve services by making them more customer focused.

Following a number of recent big consultations last year in which we spoke to over 1300 customers and undertook a major customer survey we have a clearer picture of what the priorities are and how customers want those services delivered.

New teams are being established to deliver these services and our seven sheltered housing complexes are now the responsibility of our Extracare Team, headed up by Jane Wallace. Angela Montgomery remains as Senior Officer and all the Wardens will remain in place.

Jane said: “One of the aims of Extracare is to build upon the successes of the complexes recent years. I know the service is well thought of by residents and their families. However, we rely on residents sharing their thoughts and suggestions about the service to enable us to shape future improvements. Despite continued financial constraints, there will be no changes in the short term to the services we provide – but we do want to improve them with your assistance.”

Jane added “There are a number of ways you can make your views known, but perhaps the easiest is to use feedback sessions at your coffee mornings where you can raise any concerns or make suggestions to your on-duty Warden.”

## **Bagatelle Court Weekly Social Programme**

**Wednesday** - 7.15pm. Exercise class in the Conservatory  
(Qualified Instructor)

**Wednesday** - Church Service  
(first Wednesday of the month)

**Thursday** - 10.30am. Coffee Morning in the Conservatory

**Friday** – 7pm. Indoor Bowling

**Saturday** - 2pm. Tea/Coffee in the Conservatory

**Saturday** - 7pm. Eric’s Bingo in the Conservatory

**Sunday** - 2pm. Tea/coffee in the Conservatory

### **Forthcoming Events**

- Easter Bonnet Parade
- “All Our Yesterdays” at the Beacon Theatre
- Outings – to be confirmed

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### **Contact**

**Mrs Anna Truss Bagatelle Court Manager  
Bagatelle Court 49 Eldon Street Greenock PA16 7RA**

**Tel: 07818 598555 (Monday to Friday 9am – 4pm)**

**email: [htruss@gmas.org.uk](mailto:htruss@gmas.org.uk)**

**website: [www.gmas.org.uk](http://www.gmas.org.uk)**

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